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Trading Terms

Shipping and Handling:

All prices are F.O.B. shipping point. Goods and Services Tax will be added to your invoice. Shipping and handling charges may be added to your invoice depending on volume of work received by us from you.

Terms:

Orders are accepted on the basis of payment within 30 days after shipment from our Kensington, Laboratory. An invoice can be included with each order if requested if not it will be included with the statement mailed monthly.

Payment:

All payments must be made in Australian funds. Payment may be made by cheque, Visa, MasterCard, American Express. No surcharge for cards if made within 7 days of invoice.

Late fees will be incurred on past accounts.

Product Improvements: We are committed to the constant advancement and improvement of our products and services. We reserve the right to upgrade the quality and design of the products that we manufacture and sell. In addition we reserve the right to change prices and design, or discontinue products without prior notice.

Exchanges or Refunds:

All laboratory appliances and services are non-exchangeable and are non-refundable. All other items are generally non-exchangeable and non-refundable, but may be considered on a case to case basis provided that the inquiry is made within 15 days of the original shipment and are unused and in resaleable condition. All returns and exchanges must be pre-approved by phone, insured and shipped pre-paid to: Truline Dental Pty Ltd Suite 1 First Floor 117 Anzac Parade Kensington NSW 2033.

A note on Privacy

Truline Dental Pty Ltd Privacy Statement Version 1.5 – 1st July 2008

The Truline Dental Pty Ltd privacy policy generally boils down to: We're not here to collect your personal information and share it with others. We won't sell your email address or send you unrelated advertisements.

HOW WE USE YOUR PERSONAL DATA

We do not sell, lease or send advertisements to our list of customers. The only use of your email address is to ensure that we will be able to correspond with you regarding your account. From time to time, we may wish to send you an update or new product notice strictly relating to Truline Dental Pty Ltd. You can, at any time, opt out of these announcements through simple contact with us.

For a complete information download our Truline Dental Privacy Policy .

Terms and conditions may change without notice , however we will do our best to keep you informed.

